



Pilgrimage is a major part of our spiritual life. We return renewed, refreshed and enlightened in our faith. For those of you who say 'I would love to go Lourdes sometime...'; then let 2024 be the year. We look forward to welcoming you at the shrine of Our Lady in August. A full pilgrimage programme will be organised by the CA in Lourdes.

The CA is pleased to offer 80 places at a fixed price of £500 per person, including travel, accommodation and full board. These places are for those who would like to stay in the Accueil St Frai (as a supported Pilgrim), and for helpers and nurses joining the Pilgrimage.

For more information, please visit: www.catholicassociation.co.uk/funding

Pilgrimage Options

Accommodation	Air	SRS**
Accueil St Frai (funded)*	£500 / £930	NA
Beau Site / St Georges	£980	£210
Ireland	£1010	£245
Padoue / Eliseo	£1055	£245
Solitude / St Sauveur	£1120	£280
Young Helpers package	£500***	N/A

***Funding is subject to CA Approval**

Other options (including travel out on the 23rd August) on request

The Pilgrimage Price includes

- Direct return flights to Lourdes from Stansted and Birmingham
- Transfers to and from Lourdes airport to the hotel
- Accommodation, Breakfast, Lunch & Dinner
- All known taxes and charges
- Full spiritual programme
- Full support throughout of Tangney Tours staff
- Child discounts available on request
- Pilgrimage prayer book & badge

** SRS is an additional single room supplement
 *** Young helpers travel is planned to be overland.

Pilgrims who require assistance:

The Catholic Association particularly welcomes Pilgrims who require help with personal care, medical care, or mobility. Accommodation for those needing medical and personal care is provided in the Accueil St Frai by St Josephs gate. The 24 hour care will be provided by doctors, nurses and volunteer helpers who are part of the Pilgrimage, and will be similar to the care provided in Pilgrims' own homes or care homes.

For more information on the Accueil St Frai, please contact The Chief Nurse, Tina Quinn or Dr Nuala Mellows: **Tel: 07771543422 E-mail: Nbmellows@aol.com**



Tangney Tours Abbreviated Booking Conditions - full terms are available on our website

PAYMENT

Once you have received your confirmation of booking, the balance of payment due must be sent to us 10 weeks prior to departure. If a booking is made within 10 weeks of departure, full payment must be made on receipt by the party leader of the confirmation invoice. This date is shown on the confirmation invoice. Reminders are not sent. If we do not receive all payments due (including any surcharge where applicable) in full and on time, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges shown under "Cancellation By You" below depending on the date we reasonably treat your booking as cancelled.

The party leader (who must be at least 18) is responsible for all those named on the booking and for making all payments due to us. All correspondence will be sent to the party leader at the address on the booking form or to your travel agent.

SPECIAL REQUESTS AND MEDICAL CONDITIONS / DISABILITIES

If you have any special request, you must advise us at the time of booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part.

If you have any medical condition or disability which may affect your tour or have any special requirements as a result of any medical condition or disability (including any which affect the booking process), please tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/or making the booking. In any event, you must give us full details in writing at the time of booking and whenever any change in the condition or disability occurs. You must also promptly advise us if any medical condition or disability which may affect your tour develops after your booking has been confirmed.

FINANCIAL SECURITY

We hold an Air Travel Organiser's Licence issued by the Civil Aviation Authority (ATOL number 1220). When you buy an ATOL protected air inclusive holiday or flights* from us you will receive a confirmation invoice from us or via our authorised agent confirming your arrangements and your protection under our ATOL. In the unlikely event of our insolvency the CAA will ensure that you are not left stranded abroad and will arrange to refund any money you have paid to us for an advance booking. Please note: Not all holiday or travel services offered and sold by us will be protected by the ATOL scheme. *The air inclusive holidays and flights we arrange are ATOL protected providing either the person who pays for the booking is present in the UK when the booking is made or the first leg of any flight(s) we arrange for you commences in the UK. For further information, visit the ATOL website at www.atol.org.uk

CANCELLATION BY YOU

A cancellation by you will take effect on the date we receive this in writing. Cancellation of the whole booking requires notification by the party leader. We will apply the following scale of cancellation charges based on the period before departure notice in writing is received and where applicable, is expressed as a percentage of the total tour cost excluding any insurance premiums and amendment charges which are non-refundable in the event of cancellation.

Period Charge

Up to 70 days: Loss of Deposit
69 - 29 days: 50% of the cost (or deposit if greater)
28 - 15 days: 80% of the cost
14 days or less: 100% of the cost

Outline details of insurance cover arranged by Tangney Tours which includes cancellation cover are shown in our brochure and on our website.

REVISION OF TOUR PRICE AND CURRENCY

Our published prices are based on contracted air fares, hotel and transportation costs, existing airport taxes and current VAT rates in the countries concerned. All costs and charges are shown in our Booking Leaflet. Currency costs are recorded on the 1st December 2023 and based on the following €1.12 = £1.00, \$1.25 = £1.00.

Travel Insurance - for full policy details, visit: www.tangney-tours.com/travel-insurance

Tangney Tours Ltd is an Appointed Representative of Global Travel Insurance Services Ltd who is authorised and regulated by the Financial Conduct Authority (firm reference 305686) being permitted to advise and arrange general insurance contracts. Our status can be checked on the Financial Conduct Authority Register by visiting www.fca.org.uk or calling 0845 606 9966. This insurance product is arranged by Global Travel Insurance Services Limited and underwritten by ERGO Travel Insurance Services Ltd on behalf of Great Lakes Insurance UK Limited. Great Lakes Insurance UK Limited is a company incorporated in

England and Wales with company number 13436330 and whose registered office address is 10 Fenchurch Avenue, London, United Kingdom, EC3M 5BN. Great Lakes Insurance UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Firm Reference Number 955859. You can check this on the Financial Services Register by visiting: https://register.fca.org.uk. ERGO Travel Insurance Services Ltd (ETI) is registered in England and Wales, company number 11091555. Authorised and regulated by the FCA, register number 805870 and

registered office: 10 Fenchurch Avenue, London, EC3M 5BN.

We summarise below the details of the insurance cover provided which also includes a 24-hour emergency service. The following is a summary of the cover available. Full details of the cover, conditions and exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the policy wording before booking should you wish to examine this in advance. Special provision is made for those travelling with preexisting medical conditions.

A special feature of our policy is that you do not need to declare your medical conditions if you are travelling to Europe. However to be covered for any medical conditions you have or have had, you must be able to comply with certain special conditions. These conditions are available to view on the main policy which can be downloaded from our website.

We summarise below the details of the insurance cover provided which also includes 24-hour emergency service from Towergate Assistance. The following is a brief summary of the cover available. Full details of the cover, conditions and exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the policy wording before booking.

Section and Cover	Limits	Excess
1 - Cancellation	Up to £3,000	Between £75 and £225 (subject to age).
2 - Travel delay	£20 for the first 8-hours and then £10 for each subsequent 12-hours of delay up to £60 Travel Delay (Isle of Man, Channel Islands & Europe)	Nil
3 - Personal accident	Up to £15,000 (subject to age)	Nil
4 - Medical and other expenses including curtailment	•£250 Emergency Pain Relief Dental Treatment (Isle of Man, Channel Islands & Europe) •£1,500 Additional Accommodation, Repatriation & Travel Expenses (United Kingdom) •£2,500 Return to Home (United Kingdom) •£5,000 Return to Home (Isle of Man, Channel Islands & Europe) •£2,500 Local Funeral Expenses (Isle of Man, Channel Islands & Europe) •£100 Essential Taxi Fares & Telephone Calls •£3,000 Curtailment •£300 Additional Travel Expenses following Curtailment (United Kingdom)	Between £75 and £225 (subject to age and section claimed under).
5 - Hospital benefit	£15 per day up to a maximum of £300 for trips outside the United Kingdom	Nil
6 - Personal property	£2,000 in all, sub-limited as follows, • £200 Single Article Limit • £200 Valuables • £500 (£250 Actual Cash, reduced to £50 for children under 17-years at the time of the incident) Personal Money • £75 (after 12-hours delay) Delayed Luggage	£75 except for delayed baggage
7 - Loss of passport expenses	£200 (Isle of Man, Channel Islands & Europe)	Nil
8 - Personal liability	Up to £2,000,000	£250
9 - COVID-19 cover	£3,000 Cancellation, £3,000 Curtailment, £1,000,000 Emergency Medical & Repatriation Expenses (outside of the United Kingdom), sub-limited to: £30 per 24-hours up to £300 Confinement to Holiday Accommodation (Isle of Man, Channel Islands & Europe)	Between £75 and £225 subject to age and section claimed under

This policy is only available to residents of the United Kingdom. The definition of residents of the United Kingdom is any person who is staying in or has lived in the United Kingdom for more than 12-months, or if studying or working in the United Kingdom for more than 6-months.

Helpful information

At Tangney Tours, we have teamed up with Holiday Extras to ensure our customers can avail of discounts at hotels & car parking at airports throughout the UK. Please choose one of the following:

- 1) Parking: www.tangney-tours.com/parking-at-uk-airports
- 2) Hotels: www.tangney-tours.com/hotels-at-uk-airports

Scan to book!



• AITO QUALITY STATEMENT

- Tangney Tours is a member of the Association of Independent Tour Operators.
- The Association represents Britain's leading independent tour operators and encourages high standards of quality and service. Tangney Tours abides by the Association's Code of Conduct and adheres to the AITO Quality Charter which can be viewed on www.aito.co.uk. Visit the website to find out more about the Association or call 020 8744 9280.



Catholic Association Pilgrimage to Lourdes 23rd to 30th August 2024

Please complete this form in BLOCK CAPITALS and using your details as per passport, if not a charge could be incurred for any amendments.

To book online scan this QR code



Title: (Mr/Mrs/Other) First Name: Surname:

Name badges may be provided, please advise how you wish to be known:

Address:

Post Code: E-mail:

Tel: (home) Tel: (mobile)

Date of Birth: Nationality: Passport No:

Passport Expiry Date: Country of Issue:

All passports must have 6 months validity from the date of return.
Passports expire after 5 or 10 years from issue date.

It is essential for you to provide us with the details of an emergency contact whilst abroad:

Name: Telephone:

My Parish is:

Important information

EHIC (European Health Insurance Card) or GHIC (Global Health Insurance Card).
Please ensure that you are in possession of either for travel in Europe. They are free and can be obtained from www.nhs.uk/GHIC Card Expiry Date:

Travel Insurance Comprehensive travel insurance at **£47** (available for UK residents only) is essential, please tick the appropriate box if you require ours. If you are **not** taking our insurance, please provide your own insurance details in the space provided.

Do you require our Insurance ?	Insurers	Policy number	Insurer's emergency number
Yes <input type="checkbox"/> No <input type="checkbox"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>	<input style="width: 100%;" type="text"/>

If Yes, the premium needs to be paid with the deposit so that the policy can be issued

VISA • Please ensure that you have applied for a VISA if one is required for your trip.

Your airport requirement Stansted Birmingham

Please select your hotel and room type options

Accueil St Frai <input type="checkbox"/>	Beau Site <input type="checkbox"/>	St Georges <input type="checkbox"/>	Irlande <input type="checkbox"/>	Eliseo <input type="checkbox"/>	Solitude <input type="checkbox"/>
St Sauveur <input type="checkbox"/>		Youth Travel <input type="checkbox"/>		Padoue (Stonyhurst please tick)	
Single* <input type="checkbox"/>	Twin <input type="checkbox"/>	Double <input type="checkbox"/>	Triple <input type="checkbox"/>	4 bedded room <input type="checkbox"/>	Twin willing to share* <input type="checkbox"/>

Please specify with whom you would like to share a room:

*There is a single room supplement (SRS). If you are travelling alone and do not wish to incur the SRS, please select "Twin room willing to share". If we cannot accommodate you in a shared room, we will accommodate you in a single room and charge the single room supplement.

Dietary Requirements Please provide any special requirements that you may have i.e.: vegetarian, gluten free, no fish etc... Please note, it may not always be possible for these to be available.

Volunteers

If you have applied to be a volunteer on the pilgrimage, please indicate below in which capacity:

Doctor <input type="checkbox"/>	Nurse <input type="checkbox"/>	Helper (including Young Helpers Group) <input type="checkbox"/>	Clergy <input type="checkbox"/>
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Please Note: If you would like to volunteer as a helper on the Pilgrimage, you will need to apply to the CA directly. Please visit the CA website for application forms at www.catholicassociation.co.uk

Will you be applying for a fixed price place of £500, funded by the CA? Yes No
For more information, please visit: www.catholicassociation.co.uk/funding

Your Diocese / Group

Clifton <input type="checkbox"/>	East Anglia <input type="checkbox"/>	Northampton <input type="checkbox"/>	Southwark <input type="checkbox"/>	Stonyhurst College <input type="checkbox"/>	CA Annual <input type="checkbox"/>
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Medical & Mobility Information

- X** We welcome everyone on our pilgrimages, however, please note that if you need assistance you must contact CA.
- X** Wheelchairs are available in Lourdes when requested in advance.
- X** **Electric mobility aids can be accommodated on our transportation, subject to approval and confirmation at the time of booking.**
If we are not advised at the time of booking we cannot guarantee acceptance. Please ensure you fully complete questions 1 to 7 below

Please answer the following which will assist us in providing you with the best possible support during your pilgrimage:

- 1) Do you intend to bring your own mobility aid? Yes No
 - If yes, please provide the make, model, dimensions and weight of any powered or non-collapsible mobility aids.

Any other comments on mobility:

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- 2) Do you require a wheelchair at the airport? Yes No
- 3) Do you require a wheelchair in Lourdes? Yes No
- 4) Can you walk up 5 steps? Yes No
- 5) Do you require a assistance from the aircraft door or coach entrance to your seat? Yes No
- 6) Do you require a room specially adapted for disabled pilgrims? Yes No
- 7) Are you travelling with someone that will assist you with your mobility requirements? Yes No If yes, who?

Please ensure a separate form is completed

CA medical team questions

- 1) Do you require help with washing, dressing, walking, or medication? Yes No
- 2) Do you have regular reviews by your GP or hospital for any physical or mental conditions? Yes No
- 3) Do you take more than four medications every day? Yes No
- 4) Have you been admitted to hospital in last 6 months? Yes No

Any other important information should be notified to Tangney Tours in advance, this will assist the Organisers in preparing your pilgrimage. Certain details will be shared with the Pilgrimage Office. Please note, Confirmation of your booking will be sent to you by email. Please check your junk folder for confirmations. Travel documentation is sent out by post two weeks prior to departure.

X PLEASE COMPLETE

I have read and agree that the individuals on this form accept the Terms & Conditions of booking, as well as the Tangney Tours Privacy Policy. (A copy of these is available on our website or can be sent on request).

Name: Signature:

Your pilgrimage place is secured with a deposit of £200 per person. Travel insurance (if required) is £47 per person
Bookings made after 10th of June will require full payment, this is also the balance due date for your pilgrimage.

We only accept payment by: **Bank Transfer** (details on request), **Cheque** (made payable to "Tangney Tours Ltd") and **Debit Card**.
Please do not send cash.

To book your place, are you paying: Deposit Deposit & Insurance Full payment Other: £

Payment details: Tour cost £ Travel insurance (if required) £ **Total £**

Please indicate your method of payment: cheque Bank transfer (please contact us)

Visa Debit card Mastercard Debit card
 Visa Credit card Mastercard Credit card

Card Expiry Date: <input style="width: 40px;" type="text"/> / <input style="width: 40px;" type="text"/>	The 3 digit security code on the back of the card: <input style="width: 40px;" type="text"/>
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X PLEASE COMPLETE

Once your booking is processed a confirmation will be sent to you by email. Balance payment details will be detailed therein.

Name: Signature: Date:
as per card

To receive future pilgrimage information, please tick the following: By e-mail By Post We will never share your information with a third party.

Tangney Tours,
 Pilgrim House,
 Station Court,
 Borough Green,
 Kent TN15 8AF

www.tangney-tours.com - 01732 886666



When you make a booking with Tangney Tours, your booking is 100% financially protected. For more information, simply visit our website.

