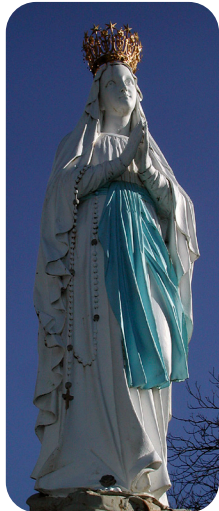




Catholic Association Pilgrimage to Lourdes 18th - 25th August 2023



For 2023, the pilgrimage will travel from both Birmingham and Stansted Airports and we will be using our traditional hotels.

A full pilgrimage programme will be organised by CA in Lourdes. Pilgrimage is a major part of our spiritual life and we are renewed, refreshed and enlightened in our faith. For those of you who say 'I would love to go Lourdes sometime...'; then let 2023 be the year. We look forward to welcoming you at the shrine of Our Lady in August.

This year (exceptionally) the CA is pleased offer 80 spaces at a reduced price of £500 per person. These places are for those who would like to stay in the Accueil as a supported Pilgrim as well as helpers and nurses joining the Pilgrimage. For further details, visit the CA website or contact Kath White on lourdesadmin@catholicassociation.co.uk or call: 07799 268 069

Pilgrimage Options

Hotels	Air	SRS*
Padoue	£999	£245

The Stonyhurst Pilgrimage to Lourdes

The Pilgrimage Price includes

- Return flights to Lourdes.
- Transfers to and from Lourdes airport to the hotel
- Full board accommodation
- Luggage as well as all known taxes and charges
- Full spiritual programme
- Full support throughout of Tangney Tours staff
- Child discounts available on request
- *SRS is an additional single room supplement



*The Lourdes Theme for 2023 is
"Go and tell the priests
to build a chapel here"*

Pilgrims who require assistance:

This year the pilgrimage will be offering the Accueil Notre Dame and a full service for those that require assistance.

If you require more details on how to book this, Please contact:
Kath White: lourdesadmin@catholicassociation.co.uk
or call: 07799 268 069

**To book
online scan
this QR
code**



www.tangney-tours.com/CA - 01732 886666

Full spiritual itinerary for all destinations

Over 40 years of pilgrimage experience

Pilgrimages with 100% financial protection

A dedicated, knowledgeable & caring team

Tangney Tours Abbreviated Booking Conditions - full terms are available on our website

PAYMENT

Once you have received your confirmation of booking, the balance of payment due must be sent to us 10 weeks prior to departure. If a booking is made within 10 weeks of departure, full payment must be made on receipt by the party leader of the confirmation invoice. This date is shown on the confirmation invoice. Reminders are not sent. If we do not receive all payments due (including any surcharge where applicable) in full and on time, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid or due at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges shown under "Cancellation By You" below depending on the date we reasonably treat your booking as cancelled.

The party leader (who must be at least 18) is responsible for all those named on the booking and for making all payments due to us. All correspondence will be sent to the party leader at the address on the booking form or to your travel agent.

SPECIAL REQUESTS AND MEDICAL CONDITIONS / DISABILITIES

If you have any special request, you must advise us at the time of booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met. Failure to meet any special request will not be a breach of contract on our part.

If you have any medical condition or disability which may affect your tour or have any special requirements as a result of any medical condition or disability (including any which affect the booking process), please tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/or making the booking. In any event, you must give us full details in writing at the time of booking and whenever any change in the condition or disability occurs. You must also promptly advise us if any medical condition or disability which may affect your tour develops after your booking has been confirmed.

FINANCIAL SECURITY

We hold an Air Travel Organiser's Licence issued by the Civil Aviation Authority (ATOL number 1220). When you buy an ATOL protected air inclusive holiday or flights* from us you will receive a confirmation invoice from us or via our authorised agent confirming your arrangements and your protection under our ATOL. In the unlikely event of our insolvency the CAA will ensure that you are not left stranded abroad and will arrange to refund any money you have paid to us for an advance booking. Please note: Not all holiday or travel services offered and sold by us will be protected by the ATOL scheme. *The air inclusive holidays and flights we arrange are ATOL protected providing either the person who pays for the booking is present in the UK when the booking is made or the first leg of any flight(s) we arrange for you commences in the UK. For further information, visit the ATOL website at www.atol.org.uk

CANCELLATION BY YOU

A cancellation by you will take effect on the date we receive this in writing. Cancellation of the whole booking requires notification by the party leader. We will apply the following scale of cancellation charges based on the period before departure notice in writing is received and where applicable, is expressed as a percentage of the total tour cost excluding any insurance premiums and amendment charges which are non-refundable in the event of cancellation.

Period Charge

Up to 70 days: Loss of Deposit
69 - 29 days: 50% of the cost (or deposit if greater)
28 - 15 days: 80% of the cost
14 days or less: 100% of the cost

Outline details of insurance cover arranged by Tangney Tours which includes cancellation cover are shown in our brochure and on our website.

REVISION OF TOUR PRICE AND CURRENCY

Our published prices are based on contracted air fares, hotel and transportation costs, existing airport taxes and current VAT rates in the countries concerned. All costs and charges are shown in our Booking Leaflet. Currency costs are recorded on the 1st October 2022 and based on the following €1.12 = £1.00, \$1.25 = £1.00.

Travel Insurance - for full policy details, visit: www.tangney-tours.com/travel-insurance

Tangney Tours Ltd is an Appointed Representative of Global Travel Insurance Services Ltd who is authorised and regulated by the Financial Conduct Authority (firm reference 305686) being permitted to advise and arrange general insurance contracts. Our status can be checked on the Financial Conduct Authority Register by visiting www.fca.org.uk or calling 0845 606 9966. This insurance product is arranged by Global Travel Insurance Services and underwritten by ERGO Travel Insurance Services Ltd (ETI) on behalf of Great Lakes Insurance SE (GLISE). Great Lakes Insurance SE is a German insurance company with its

headquarters at Königinstrasse 107, 80802 Munich. UK Branch office: 10 Fenchurch Avenue, London EC3M 5BN, company number SE000083. Great Lakes Insurance SE, UK Branch, is authorised and regulated by Bundesanstalt für Finanzdienstleistungsaufsicht. Deemed authorised by the Prudential Regulation Authority. Firm Reference Number 769884. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details of the Temporary Permissions Regime, which allows EEA-based firms to operate in the UK for a

limited period while seeking full authorisation, are available on the Financial Conduct Authority's website. ERGO Travel Insurance Services Ltd (ETI): registered in England and Wales, company number 11091555. Authorised and regulated by the FCA, register number 805870 and registered office: 10 Fenchurch Avenue, London, EC3M 5BN. Details about the extent of GLISE's authorisation and regulation by the PRA, and regulation by the FCA are available on request.

A special feature of our policy is that you do not need to declare your medical conditions if you are travelling to Europe. However to be covered for any medical conditions you have or have had, you must be able to comply with certain special conditions. These conditions are available to view on the main policy which can be downloaded from our website. A policy can be posted on request.

We summarise below the details of the insurance cover provided which also includes 24-hour emergency service from Towergate Assistance. The following is a brief summary of the cover available. Full details of the cover, conditions and exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the policy wording before booking.

Section and Cover	Limits	Excess
1 - Cancellation	Up to £3,000	Between £75 and £225 (subject to age).
2 - Travel delay	£20 for the first 8-hours and then £10 for each subsequent 12-hours of delay up to £60 Travel Delay (Isle of Man, Channel Islands & Europe)	No excess
3 - Personal accident	Up to £15,000 (subject to age)	No excess
4 - Medical and other expenses including curtailment	Up to £5,000,000 in all, sub-limited to: £250 emergency dental treatment for trips outside the United Kingdom, additional accommodation, repatriation and travelling expenses if you are hospitalised or have to stay beyond your return date (limited to £1,500 for trips solely within the United Kingdom), £5,000 for return of body or ashes (limited to £2,500 for death in the United Kingdom), £2,500 for funeral expenses for trips outside the United Kingdom, £100 for taxi fares and telephone calls necessarily incurred, curtailment costs up to £3,000 and additional travelling expenses if you have to return home early (limited to £300 for trips solely within the United Kingdom)	Between £75 and £225 (subject to age and section claimed under).
5 - Hospital benefit	£15 per day up to a maximum of £300 for trips outside the United Kingdom	No excess
6 - Personal property	£2,000 in all, sub-limited as follows, • £200 Single Article Limit • £200 Valuables • £500 (£250 Actual Cash, reduced to £50 for children under 17-years at the time of the incident) Personal Money • £75 (after 12-hours delay) Delayed Luggage	£75 except for delayed baggage
7 - Loss of passport expenses	£200 (Isle of Man, Channel Islands & Europe)	No excess
8 - Personal liability	Up to £2,000,000	£250
9 - COVID-19 cover	£3,000 Cancellation, £3,000 Curtailment, £1,000,000 Emergency Medical & Repatriation Expenses (outside of the United Kingdom), sub-limited to: £30 per 24-hours up to £300 Confinement to Holiday Accommodation (Isle of Man, Channel Islands & Europe)	Between £75 and £225 subject to age and section claimed under

This policy is only available to residents of the United Kingdom. The definition of residents of the United Kingdom is any person who is staying in or has lived in the United Kingdom for more than 12-months, or if studying or working in the United Kingdom for more than 6-months.

Helpful information

At Tangney Tours, we have teamed up with Holiday Extras to ensure our customers can avail of discounts at hotels & car parking at airports throughout the UK. Please choose one of the following:

- 1) Parking: www.tangney-tours.com/parking-at-uk-airports
- 2) Hotels: www.tangney-tours.com/hotels-at-uk-airports

Scan to
book!



• AITO QUALITY STATEMENT

- Tangney Tours is a member of the Association of Independent Tour Operators.
- The Association represents Britain's leading independent tour operators and encourages high standards of quality and service. Tangney Tours abides by the Association's Code of Conduct and adheres to the AITO Quality Charter which can be viewed on www.aito.co.uk. Visit the website to find out more about the Association or call 020 8744 9280.



Scan to
view!



Stonyhurst Pilgrimage to Lourdes 18th to 25th August 2023

Please complete this form in BLOCK CAPITALS and using your details as per passport,
if not a charge could be incurred for any amendments.

To book
online scan
this QR
code



Title: (Mr/Mrs/Other) First Name: Surname:

Name badges may be provided, please advise how you wish to be known:

Address:

Post Code: E-mail:

Tel: (home) Tel: (mobile)

Date of Birth: dd / mm / yyyy Nationality: Passport No:

Passport Expiry Date: dd / mm / yyyy Country of Issue:

All passports must have 6 months
validity from the date of return.
Passports expire after
5 or 10 years from issue date.

It is essential for you to provide us with the details of an emergency contact whilst abroad:

Name: Telephone:

My Parish is:

Important information

Covid-19 Vaccination status. We strongly recommend that pilgrims are fully vaccinated. For more information, please visit our website.

How many vaccine doses have you had:

Date of last dose: dd / mm / yyyy

EHIC (European Health Insurance Card) or GHIC (Global Health Insurance Card).

Please ensure that you are in possession of either for travel in Europe. They are free and can be obtained from www.ghic.org.uk or by contacting: 0300 330 1350.

Card Expiry Date: dd / mm / yyyy

Travel Insurance

Comprehensive travel insurance at **£45** (available for UK residents only) is essential, please tick the appropriate box if you require ours. If you are not taking our insurance, please provide your own insurance details in the space provided.

Do you require our Insurance ?

Yes ☐ No ☐

Insurers

Policy number

Insurer's emergency number

If Yes, the premium needs to be paid with the deposit so that the policy can be issued

VISA • Please ensure that you have applied for a VISA if one is required for your trip.

Please select your hotel and room type options

Your airport requirement

Stansted ☐

☐

Birmingham ☐

☐

Padoue Hotel ☐

Single* ☐

Twin ☐

Double ☐

Triple ☐

4 bedded room ☐

Twin willing to share* ☐

☐

Please specify with whom

you would like to share a room:

*There is a single room supplement (SRS). If you are travelling alone and do not wish to incur the SRS, please select "Twin room willing to share". If we cannot accommodate you in a shared room, we will accommodate you in a single room and charge the single room supplement.

Dietary Requirements Please provide any special requirements that you may have i.e.: vegetarian, gluten free, no fish etc...

Please note, it may not always be possible for these to be available.

Volunteers

Volunteers If you have applied to be a volunteer on the pilgrimage, please indicate below in which capacity:

Doctor ☐

Nurse ☐

Hospital Helper ☐

Youth ☐

Clergy ☐

☐

Your Diocese / Group

Clifton ☐

East Anglia ☐

Northampton ☐

Southwark ☐

Stonyhurst College ☐

CA Annual ☐

☐

Medical & Mobility Information

www.tangney-tours.com - 01732 886666

TANGNEY TOURS
the pilgrim's choice

- X** We welcome everyone on our pilgrimages, however, please note that if you need assistance you must contact CA.
- X** Wheelchairs are available in Lourdes when requested in advance.
- X** **Electric mobility aids can be accommodated on our transportation, subject to approval and confirmation at the time of booking.**
If we are not advised at the time of booking we cannot guarantee acceptance. Please ensure you fully complete questions 1 to 7 below

Please answer the following which will assist us in providing you with the best possible support during your pilgrimage:

1) Do you intend to bring your own mobility aid? Yes ☐ No ☐

- If yes, please provide the make, model, dimensions and weight of any powered or non-collapsible mobility aids.

2) Do you require a wheelchair at the airport? Yes ☐ No ☐

3) Do you require a wheelchair in Lourdes? Yes ☐ No ☐

4) Can you walk up 5 steps? Yes ☐ No ☐

5) Do you require assistance from the aircraft door or coach entrance to your seat? Yes ☐ No ☐

6) Do you require a room specially adapted for disabled pilgrims? Yes ☐ No ☐

7) Are you travelling with someone that will assist you with your mobility requirements? Yes ☐ No ☐ If yes, who?

Any other comments on mobility:

Please ensure a separate form is completed

1. Please list current and past medical conditions:

Please tick if not applicable ☐

2. Current medications:

Please tick if not applicable ☐

3. Please detail any allergies:

Please tick if not applicable ☐

Any other important information should be notified to Tangney Tours in advance, this will assist the Organisers in preparing your pilgrimage. Certain details will be shared with the Pilgrimage Office. Please note, Confirmation of your booking will be sent to you by email. Please check your junk folder for confirmations. Travel documentation is sent out by post two weeks prior to departure.

X PLEASE COMPLETE

I have read and agree that the individuals on this form accept the Terms & Conditions of booking, as well as the Tangney Tours Privacy Policy. (A copy of these is available on our website or can be sent on request).

Name: Signature:

Your pilgrimage place is secured with a deposit of £150 per person. Travel insurance (if required) is £45 per person

Bookings made after 10th of June will require full payment, this is also the balance due date for your pilgrimage.

We only accept payment by: **Bank Transfer** (details on request), **Cheque** (made payable to "Tangney Tours Ltd") and **Debit Card**.
Please do not send cash.

To book your place, are you paying: Deposit ☐ Deposit & Insurance ☐ Full payment ☐ Other: £

Payment details: Tour cost £ Travel insurance (if required) £ **Total £**

Please indicate your method of payment: cheque ☐ Bank transfer (please contact us) ☐

Visa Debit card ☐ Mastercard Debit card ☐

Visa Credit card ☐ Mastercard Credit card ☐

Card Expiry Date:

mm/yyyy

The 3 digit security code on the back of the card:

X PLEASE COMPLETE

Once your booking is processed a confirmation will be sent to you by email. Balance payment details will be detailed therein.

Name: Signature: Date:
as per card

To receive future pilgrimage information, please tick the following: By e-mail ☐ By Post ☐ We will never share your information with a third party.

Tangney Tours,
Pilgrim House,
Station Court,
Borough Green,
Kent TN15 8AF

www.tangney-tours.com - 01732 886666

**To book
online scan
this QR
code**



When you make a booking with Tangney Tours, your booking is 100% financially protected. For more information, simply visit our website.

